

SATISFIED CUSTOMERS ARE OUR BEST REFERENCE, IN FACT OUR CAPITAL

Experience and competence

SADAMEL has been active in the design and manufacture of ticket distribution systems for public transport and lotteries since 1955.

The company is present in national and international markets. SADAMEL's staff are capable of working competently in several languages (French, German, English, Italian, Spanish, Portuguese, etc.).



SADAMEL has occupied its own premises at La Chaux-de-Fonds since 1992.

Complete systems; from the design phase to full placing in operation

SADAMEL not only supply ticket distributors, but ticketing systems which incorporate its own equipment, units from other manufacturers, computers and management programs (parametrizing, statistics and remote maintenance).

They provide installation and maintenance services etc. As customers' requirements have increased enormously over recent years, SADAMEL has expanded to become a partner in project management.

This collaboration takes place at all levels, from the initial request for tender right up to the commissioning and placing in operation of the system.

The SADAMEL product programme

comprises the following interconnected equipment: stationary distributors, validators, ticket office machines, portable readers, on-board and central management system equipment.

These items of equipment are capable of managing all types of ticketing, whether paper, magnetic card, also chip cards, contacting or non-contacting.

Management software - unique and tailor-made

with SADAGEST, SADAMEL offer transport operators a high performance solution for the management of a stock of distributors originating from various suppliers.

SADAMEL Ticketing Systems, based at La Chaux-de-Fonds has become successfully specialised in the development and realisation of ticket vending and validation systems in the general domain of public transport.

The company is amongst the branch leaders in Switzerland and is consolidating its position by:

its accessibility and proximity to its customers

wide-ranging and high quality products and services

consultancy services and realisation carried out by specialists

optimal price/performance ratio, adapted to the market requirements.

SADAMEL is a member of various associations:

UTP: Swiss Public Transport Union
UITP: International Public Transport Union
SWISSRAIL: Export Association of Companies in the Field of Guided Transport
EL: European Lotteries Association
WLA: World Lotteries Association
SWISSMEM: Swiss Machine, Metalwork and Electronic Equipment Manufacturers' Association
CCI: Swiss Chamber of Commerce & Industry
OSEC: Swiss Office of Commercial Expansion

Technological environment

The design and realisation of ticketing systems is a longstanding traditional activity of SADAMEL.

The first machine was realised in 1955 for the Swiss cities of Bern and Basle.

Since then, several thousands of machines have been delivered throughout the world.

SADAMEL works in collaboration with Swiss technical colleges and in particular with those at Le Locle and St.-Imier from which it obtains the majority of its technicians and engineers.

Attentive to both technical progress and the development of markets, SADAMEL offers its customers a wide range of products incorporating the most advanced techniques.

Ecological environment

Conscious of the environment, SADAMEL are sensitive in the selection of components and the consumption of energy in connection with the design of their products.

When realising products and performances, all members of staff ensure rational utilisation of resources such as electricity, paper as well as the correct disposal of waste and of products.

Social environment

In 1992 SADAMEL moved into their new factory at La Chaux-de-Fonds, in the centre of the region occupied by the Swiss watch-making and micro-engineering industry.

Qualified and motivated personnel enjoy optimal conditions of employment to guarantee quality workmanship, in an infrastructure using high quality and dependable equipment.

SADAMEL apply the employment conventions prescribed by SWISSMEM.

Certification

SADAMEL has been certified according to ISO standards 9001 since 5th February 1999.

SADAMEL TICKETING SYSTEMS

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